

MD MONIRUZZAMAN

Senior Software Engineer | AI Platform & SaaS Architect | Full Stack & Cloud Native

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PROFESSIONAL SUMMARY

Senior Software Engineer with **8+ years** building **scalable web, mobile, and platform software**, now focused on **AI-native platforms** and **multi-tenant SaaS architecture**. Specializes in **autonomous AI agents** and **LLM integrations** on a TypeScript/Node.js stack, with deep experience in durable workflow orchestration, fine-grained authorization at scale, and **cloud-native DevOps**. Upwork **Top Rated Plus** freelancer with a **100% job success score**, delivering end-to-end products from architecture to production.

TECHNICAL SKILLS

Languages: TypeScript, JavaScript, Python

AI & Agents: Autonomous AI Agents, LLM Integration, Model Context Protocol (MCP), Multi-Model Orchestration (AWS Bedrock, OpenAI, Claude), Workflow Orchestration

Frontend: React.js, Next.js (SSR/SSG), Vue 3, Ionic, Tailwind CSS, Material UI, shadcn/ui, Framer Motion

Mobile: React Native, Expo (Managed & Bare), React Native Elements, React Native Paper, Reanimated, Push Notification

Desktop: Electron.js

Backend: Node.js, NestJS, Express.js, RESTful APIs, GraphQL, WebSocket, Temporal, OpenFGA, Multi-Tenant Architecture

Databases: PostgreSQL, MongoDB, MySQL, Redis

DevOps & Cloud: Docker, Kubernetes (GKE), AWS, DigitalOcean, Nginx

Testing: Playwright, Jest

Tools & Integrations: Stripe, Square Payments, Google Maps API, Figma, Canva

PROFESSIONAL EXPERIENCE

Rocksteady Technology LLC

Texas, United States

Senior Software Engineer (Full Time - Remote)

Dec 2025 – Jun 2026

Architect and lead engineer across multi-tenant SaaS products and an **agent-first AI workflow automation** platform.

- Architected multi-tenant, **shared-database infrastructure** with per-tenant credential isolation across thousands of tenants.
- Built an agent-first AI automation platform with autonomous agents, durable workflows (Temporal), and **LLM/MCP multi-provider model routing**.
- Implemented **relationship-based authorization** (OpenFGA) and **Stripe-based multi-tenant billing**.
- Ran **production Kubernetes (GKE) as cluster admin**, owning CI/CD, release standardization, and incident response, with thorough documentation to **eliminate single points of failure**.

Fully Booked
CTO and Head of Engineering (Contract - Remote)

London, United Kingdom
Apr 2023 – Jun 2026

Led as a solo **Full Stack Developer**, building the platform from scratch.

- Built operator mobile apps **with React Native** (Expo) for iOS and Android, **serving 1,000+ users**.
- Delivered a **customer-facing web portal** with responsive design and cross-browser compatibility, reducing booking errors by **90%**.
- Engineered **real-time notification** and **messaging systems**, **cutting cancellations by 40%**.
- Developed a scalable backend with NestJS, MongoDB, and Docker for reliable API performance.
- Deployed the platform via CI/CD pipelines using Docker, DigitalOcean, and **Kubernetes orchestration**.
- Created an **admin dashboard** for efficient platform management.

Upwork
Sr. Full Stack Developer (Freelance - Remote)

California City, United States
Dec 2021 - Present

Delivered end-to-end full-stack solutions for **30+ global clients** across web, mobile, and desktop applications.

- Designed and **shipped 40+ production-grade applications** using React, Next.js, and React Native.
- Partnered directly with **startup founders** to design and build scalable MVPs using Agile methodologies.
- Maintained **Top Rated Plus status**, and 5-star client rating, **earning \$60K+**.
- **Featured** on Upwork as a **Top React Native Developer** and **Top React Developer (#1 position)**.
- Recognized as a **top-performing freelancer (2024)** and ranked among the **Top 3% of performers** on Upwork globally (2024).

Webanion
Founder and CEO (Contract – On-Site)

Dhaka, Bangladesh
Feb 2021 - Present

Founded Webanion and led full-stack development across **internal tools, client applications, and cross-platform products**.

- Designed the **Grace Bangla learning platform**, increasing active learner engagement by 60%.
- Developed a React Native mobile application achieving **95%+ crash-free sessions**.
- Architected a backend using NestJS, RESTful APIs, and Redis caching, improving API latency by 40%.
- Managed CI/CD pipelines and automated deployments with Docker and Nginx, ensuring 99% uptime.

PROJECTS

PreBooked Universal Booking Widget/Plugin

Feb 2025

A universal **booking widget** connecting any website to the Fully Booked Mobile App on Android and iOS.

- Enabled **instant minibus enquiries**, reducing response time by 90% and **increasing confirmed bookings**.
- Supported **100% self-service** for customer bookings and enquiries.

- Implemented **real-time pricing and quote generation**, increasing booking conversion rates by 35%.
- Added a vehicle showcase and gallery, cutting mis-bookings by 50%.
- Integrated **live chat**, improving engagement and closing deals 25% faster.
- Provided **booking confirmations and invoices** directly through the widget, improving operator efficiency by 40%.

Result: Improved **lead conversion**, **operational efficiency**, and **customer satisfaction**, achieving **1000+ active users**.

EDUCATION

Jahangirnagar University
Bachelor's Degree in Pharmacy
CGPA: 3.34 / 4.00

Dhaka – 1342, Bangladesh
2018 - 2023

ACHIEVEMENTS

- Upwork Top Rated Plus Freelancer (2024)
- Top 3% Global Performer on Upwork (2024)
- Earned \$60K+ delivering 100% client satisfaction
- Featured as a Top React Native Developer on Upwork